



Tenant Satisfaction Survey

Purpose

The purpose of this very brief survey is to help us serve your needs more effectively. By understanding where we are exceeding your expectations, or need to improve, we can allocate our resources to provide better products/services, knowledgeable staff, and executive management. Our goal is be proactive in monitoring your satisfaction, so please provide constructive feedback that we can incorporate into our strategy.

Instructions

Please circle the response that best represents your view. Please circle N/A for any questions that you don't have enough experience to comment on. Following is an example of the scaling system.

EXCEEDS EXPECTATION					UNACCEPTABLE					
10	9	8	7	6	5	4	3	2	1	N/A

Tenant Company Name: Daintree Advisors, LLC

Date your event took place: February 16, 2016

Type of Event: Staff Meeting

Location of Amenity Center in Which Your Event was Held: _____

Board Room

5-Star Service

WORLDWIDE

Management/IT

Was your 5-Star Manager easy to get ahold of during the rental process?

10 9 8 7 6 5 4 3 2 1 N/A

Was what you envisioned for your event made possible?

10 9 8 7 6 5 4 3 2 1 N/A

Were there any technical difficulties to be reported?

Yes No

Comments:

A general comment-it would be helpful to have an online calendar so tenants can check availability themselves before completing the form. Automating the overall booking process would help.

Security

Did you need after hour's security for your event? If so how was your experience with them?

10 9 8 7 6 5 4 3 2 1 N/A

Did you have outside visitors coming into the building? If so, how was their check-in experience?

10 9 8 7 6 5 4 3 2 1 N/A

Comments:

Cleaning

Was the setup of your room to your satisfaction?

10 9 8 7 6 5 4 3 2 1 N/A

Were you pleased with the cleanliness of the space you rented when you arrived?

10 9 8 7 6 5 4 3 2 1 N/A

Comments: